



Eastern Pennsylvania Endoscopy Center

Outpatient Procedures

How We Are Ensuring Your Safety During the COVID-19 Pandemic

- We are taking every precaution to ensure the safety of our patients and maintain a negative COVID environment when they have their procedures done.
- We are adhering to CDC recommendations and the recommendations of National Endoscopic Societies.
- We have outfitted our procedure rooms to be negative pressure to help protect our patients and staff.
- We will all be wearing masks, so you may not see our smiling faces, but we are happy that you are getting the care that you need!
- Patients having a Procedure:
 - Staff members will complete a pre-procedure COVID-19 questionnaire that looks for presence of any of the usual COVID-19 symptoms when obtaining your medical history.
 - We will be staggering procedure arrival times in an attempt to maintain safe distancing between patients.
 - All patients will have temperatures taken on arrival.

With the following measures, we can minimize your risk and keep you safe:

- Upon arrival to the Center for your procedure you will remain in your car and call the Front Office phone number: **610-289-2172**. The Front Office staff will verify your information such as name, address, date of birth, insurance information, etc. Any pre-payment such as a co-pay will be collected at that time as well.
- You will remain in your car until the Front Office staff notifies you to come into the facility.
- Upon entry to the pre-procedure area, your temperature will be taken and you will be screened for symptoms of COVID-19.
- We are encouraging drivers/ visitors to remain in the car or come back when called to pick you up. If that is not possible, we will allow one visitor/driver per patient to wait in our lobby until the patient is ready for discharge.
- Please bring your own pen.
- All patients and visitors need to wear a mask to enter the building and it must be worn appropriately during your entire stay at the facility.
- After your procedure is completed and you are ready to be discharged, your ride will be called and informed as to what location/exit door to pick you up.
- You will be escorted to a separate exit door to minimize direct contact with other patients.
- You will receive a post-procedure phone call the next business day to determine how you are feeling post procedure.
- No drinks or snacks will be provided at this time.
- No food or beverages are permitted in the waiting room.

Thank-you!