

Eastern Pennsylvania Endoscopy Center

Outpatient Procedures How We Are Ensuring Your Safety During the COVID-19 Pandemic?

- > There has been a plateau of new Coronavirus cases in our region and the Governor has approved the resumption of endoscopic procedures.
- We are taking every precaution to ensure the safety of our patients and maintain a negative COVID environment when they have their procedures done.
- We are adhering to CDC recommendations and the recommendations of National Endoscopic Societies.
- Physicians and Anesthetists and All Clinical Staff and Office Staff We will all be wearing masks, so you may not see our smiling faces, but we are happy that you are getting the care that you need!
- > We will be scheduling procedures in longer time slots to allow for enhanced room disinfection between procedures.
- Patients having a Procedure:
 - Staff members will complete a pre-procedure COVID-19 questionnaire that looks for presence of any of the usual COVID-19 symptoms when obtaining your medical history.
 - We will be staggering procedure appointment times in an attempt to maintain safe distancing between patients.
 - All patients will have temperatures taken on arrival.
 - All patients will have a pre-procedure lab test for the Coronavirus to minimize the chance
 that any patients having their procedure have the Coronavirus and are transmissible. We
 don't want to expose healthy procedure patients to those with the virus. It is recommended
 that the test for COVID be done 24-48 hours before the procedure. The Health Network
 Labs will be calling to schedule this testing. You will be referred to a testing center that
 ONLY handles Pre-Procedure testing and NOT testing for sick patients.

With the following measures, we can minimize your risk and keep you safe:

- ➤ Upon arrival to the Center for your procedure you will remain in your car and call the Front Office phone number: 610-289-2172. The Front Office staff will verify your information such as name, address, date of birth, insurance information, etc. Any pre-payment such as a copay will be collected at that time as well.
- You will remain in your car until the Front Office staff notifies you to come into the facility.
- > Upon entrance to the facility, your temperature will be taken and you will be screened for symptoms of COVID-19.
- No visitors or drivers are allowed to accompany you into the facility.
- Please bring your own pen.
- You will need to wear a mask to enter the building and it will be worn during your entire stay at the facility.
- After your procedure is completed and you are ready to be discharged, your ride will be called and informed as to what location/exit door to pick you up.
- > You will be escorted to a separate exit door to minimize direct contact with other patients.
- > You will receive a post-procedure phone call the next business day to determine how you are feeling post procedure.